

#1 Speak directly to the person rather than their companion or sign language interpreter.



**EMPOWERING
ABILITIES**

#2 Always offer to shake hands when introduced.



#3 Always identify yourself and others when meeting someone who is blind.



**#4 If you offer assistance, wait for
an answer, then wait for
instructions.**



#5 Treat adults as adults.



#6 Do not lean against, or put your hand on a wheelchair or cart.



**#7 Listen attentively to people
with speech difficulties.**



**#8 Place yourself at eye level
when speaking to someone in a
wheelchair or crutches.**



**#9 Tap someone who is deaf
on the shoulder to get their
attention**

#10 Relax

